



An Insight company

assessment services



Validate and improve your approach to managing your IT infrastructure.

Optimizing your IT environment begins with a comprehensive understanding of the many assets – people, processes, and technologies – that span the entire IT infrastructure. Datalink assessment services provide holistic analysis, proactive planning, and actionable recommendations to maximize your IT spend, reduce costs and risks, and improve performance and efficiencies throughout your IT environment.



We provide agnostic assessment services to ensure your IT environment is meeting usage requirements and helping you to maximize your ROI.

WHY DATALINK?

- We have more than 20 years of experience helping IT teams move from a technology-centric to a business- and customer-focused organization.
- Our assessment services can accommodate firms of any size.
- We leverage industry best practices and technical expertise to ensure your IT infrastructure can adequately support your environment.
- Assessment services are integrated with our professional services offerings to create a full spectrum of enterprise solutions from one source.

DATALINK ASSESSMENT SERVICES IDENTIFY AND PRIORITIZE YOUR BUSINESS REQUIREMENTS, MAP IT TECHNOLOGIES AND PROCESSES TO BUSINESS DRIVERS, AND DELIVER ACTIONABLE RECOMMENDATIONS FOR IMPROVEMENT. OUR PRIMARY OBJECTIVE IS TO HELP YOU MAP A TECHNOLOGY STRATEGY THAT DELIVERS LONG-TERM SUCCESS BY MINIMIZING RISK IN THE FACE OF CHANGE.

Our assessment services are integrated with our professional services offerings to create a full spectrum of enterprise solutions that ensure the availability, performance, and utilization of your technology infrastructure. We leverage industry best practices and technical expertise to ensure your IT infrastructure can adequately support your environment.

BENEFIT FROM OUR IT BEST PRACTICES

We have the knowledge and expertise to assist your IT organization with moving from an inward-focused, technology-centric team to a business- and customer-focused services management provider. Our assessment portfolio provides you with immediate benefit by offering insights and recommendations regarding approach, potential challenges, prioritization, and methodology of current and future projects. We provide agnostic assessment services to ensure your IT environment is meeting usage requirements and helping you to maximize your ROI.

BENEFITS OF DATALINK ASSESSMENT SERVICES:

- Identify potential risks that may threaten operational availability
- Get an end-to-end view of your physical and virtual infrastructure, applications, storage, and networks
- Understand interdependencies to make it easier to identify problems and properly plan for the future
- Identify bottlenecks and ways that you can optimize your servers, storage, and networks for better performance and improved service levels
- Get the information needed to solve immediate problems with detailed reporting that includes key metrics such as application contention and infrastructure response time
- Gain a broad view of information to help prevent problems from occurring
- Eliminate the guesswork with our analytical approach that enables you to properly design and align your infrastructure with business objectives

STRATEGIC ANALYSIS AND ACTIONABLE RECOMMENDATIONS THAT MEET YOUR NEEDS

Designed to increase the velocity and comprehensiveness of your IT efforts and investments, our IT assessments are available to firms of any size. Whether you need a large-scale analysis of your present and future IT needs, or a rapid yet robust evaluation, you can count on Datalink to deliver the best possible insights and advice.

Each assessment provides varying levels of analysis and recommended service improvement plan detail. Depending on your needs and the scope of the project, Datalink IT assessments are carried out as either informal, roundtable discussions and whiteboard exercises or formal, scoped assessment services featuring quantitative and qualitative analysis.

Specific services offered include:

- **Virtual data center (VDC) assessment** – recommendations for a virtualization solution based on servers, applications, and networks
- **Network assessment / health check** – actionable analysis to improve efficiency and performance of LAN and WAN environments
- **Storage assessment / health check** – recommendations to optimize the performance, reliability, and scalability of the information infrastructure, as well as storage requirements, capabilities, and solution requirements for any open systems environment, regardless of storage topology, operating environment, or storage hardware
- **Data protection assessment / health check** – comprehensive analysis to identify vulnerabilities and improve current data protection efforts
- **Email archiving assessment / health check** – insight and recommendations for archival environments leveraging Symantec™ Enterprise Vault™

OUR APPROACH TO INFRASTRUCTURE ASSESSMENT

Our approach to infrastructure assessment involves helping organizations quantify their current IT maturity and establish a baseline for improvements.

We facilitate workshop sessions with key business leaders and technologists to assess current maturity of service management capabilities and processes measured against best practices. Each assessment service provides varying levels of process review, risk analysis, and recommended service improvement plan details.

The final result is an easy-to-understand, comprehensive report that offers a clear picture of your organization's entire IT environment, as well as prioritized recommendations for improvement opportunities.

Making IT happen

A complete data center solutions and services provider, Datalink helps Fortune 500 and mid-tier enterprises get the most from every IT investment – with storage, server, and network expertise across the infrastructure. We deliver greater business results throughout, designing what we sell, deploying what we design, and supporting what we deliver.

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