




An Insight company

archiving and ediscovery



Gain control over unstructured data growth.

Electronically stored information is skyrocketing, and with this growth comes management challenges. Companies must find cost-effective ways to store, manage, and discover this data, while ensuring they can meet backup and recovery service-level agreements and regulations for archiving, compliance, and eDiscovery. Datalink's archiving and eDiscovery solutions help customers maximize their investments in Symantec™ Enterprise Vault™ software, thereby simplifying management and reducing costs.



Our proven tools-assisted analysis and engineering-led solutions deliver measurable results that align with your specific needs.

WHY DATALINK

- Customers value our unbiased approach. Because we are not tied to one manufacturer or one suite of products, we are free to customize solutions to your needs.
- We're 100-percent focused on optimizing data centers and have a track record of success in complex enterprise environments.
- Leveraging our expertise and solutions enhances staff efficiency and productivity. We free your team, so it can focus on other key business initiatives.
- With direct, real-time access to Datalink OneCallsm customer support engineers, disruptions in your IT environment are resolved quickly and accurately.

LEVERAGING BOTH OUR HERITAGE OF PROVIDING TAILORED AND COMPREHENSIVE DATA CENTER SOLUTIONS AND OUR STRONG RELATIONSHIP WITH SYMANTEC, DATALINK'S ARCHIVING AND EDISCOVERY SOLUTIONS ADDRESS THE ARCHIVING, JOURNALING, AND EDISCOVERY CHALLENGES FACING YOUR ORGANIZATION TODAY.

As the industry-leading archive software, Symantec Enterprise Vault has more than 22,000 installs worldwide. This versatile software transparently archives more than 31 million users' mailboxes daily. Having achieved the Symantec Master Specialist Certification in Archiving and eDiscovery, Datalink can help you design, configure, install, and support a flexible archiving framework with Enterprise Vault that will allow you to store and manage data, reduce operational costs, and simplify eDiscovery.



ACHIEVE THE MAXIMUM BENEFIT FROM YOUR ARCHIVING SOLUTION

Through our professional services, our certified and experienced engineers and consultants ensure your Enterprise Vault software is installed, configured, and performing optimally to effectively meet your needs for storing, managing, and enabling discovery of your corporate data.

- Enterprise Vault archive assessments – Analyze your archiving environment and make recommendations for improvements in the following areas:
 - Configuration
 - System performance
 - Disaster recovery
 - Operational procedures
- Remediation services – Provide the necessary steps to correct issues identified through a health check assessment.
 - Leverage Datalink's engineers to troubleshoot and resolve identified performance, connectivity, or functionality issues.
 - Includes complete functionality testing, change documentation, and/or reconfiguration.
- Design reviews – Use data analysis and interviews of key players to design the optimal Enterprise Vault configuration that will address any identified issues, exposures, or business concerns, allowing your organization to better control storage requirements, and accommodate projected growth.
- Implementation and upgrade services – Implement an archiving solution based on a design review and provide hardware and software upgrades of Enterprise Vault components.
- Support services – Receive support from the largest Symantec Technical Support Partner through Datalink OneCallsm Support Services.

A STRONG PARTNERSHIP WITH SYMANTEC

Through our more than 15-year-long relationship with Symantec, Datalink has gained extensive expertise and thorough understanding of Symantec solutions, including Enterprise Vault. Our engineers are

trained on Symantec best practices and are well versed in compliance, retention, eDiscovery, and legal case preparedness. We have earned more than 25 Symantec Enterprise Vault certifications. Additionally, more than 30 engineers provide responsive support exclusively for Symantec products through Datalink OneCall – delivering an average resolution rate of 97-percent on the first call to Datalink for issues concerning Symantec products.

DELIVERING END-TO-END SOLUTIONS THAT ADDRESS YOUR BUSINESS OBJECTIVES

When you partner with us, you are working with a vendor that has access to leading technologies, best practices, and proven capabilities throughout the data center. Our proven tools-assisted analysis and engineering-led solutions deliver measurable results that align with your specific needs. Some of the many benefits we can help you realize through our archiving and eDiscovery solutions include:

- Faster backup and restore times that meet your defined SLAs
- Increased end-user productivity
- Reduced storage costs through more effective use of tier one storage
- Adherence to electronically stored information and archive retention policies
- Better preparedness for potential litigation
- Indexing of a variety of content sources including Microsoft® Exchange, Domino, SharePoint, Windows® File Servers, instant messaging, Bloomberg, BlackBerry SMS, Facebook, Reuters, and Twitter
- Reduced time and costs spent on eDiscovery

Making IT happen

A complete data center solutions and services provider, Datalink helps Fortune 500 and mid-tier enterprises get the most from every IT investment – with storage, server, and network expertise across the infrastructure. We deliver greater business results throughout, designing what we sell, deploying what we design, and supporting what we deliver.

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AeD-3.0.03.17